

# 1993

## JANUARY

Public Service District Division Reorganization

Asbestos-Cement Pipe

Borrowing and Bond Insurance Procedure

Hedgesville PSD, PO Box 264, Hedgesville, WV

Time, Records, and ...Rates?

Crooks in the Lead Business? How Can You Help the Very Concerned Customer

Twenty-Five Years Ago

Taxing Times

## February

The ARC - Bringing Appalachia Into the 20th Century

Safe Drinking Water Act - Phase II Update

Second Water Meters and your Sewer Systems

Keep Your Eyes Opened for Further Developments

How to succeed at public customer relations by really trying (part 1 of a 3 part series)

# MARCH

Why are Certificate Cases Difficult to Process? or  
Why are Case Managers always Clutching their Abdomens?

1993 PSD Training Seminar Schedule Announced

Employee's Corner

Tariff Rule 19-A

Reconnection Charges Revisited

Big Pump Problems

Annual Reports

Read the Newspaper

Alternate Plans for Mainline Extensions

PSDs and Taxes

Ohio County PSD, PO Box 216, 411 National Rd., Tridelfia, WV 26059

Buckle Up for Safety

Twenty-Five Years Ago

# APRIL

Strategies for Reducing Odor and Corrosion in Wastewater Systems

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# MAY

Purchasing

What Actions Require PSC Approval

Sewer Connection Provisions Under West Virginia Code 16-13A-9

UNIFORM-ity

Anatomy of a \$2000 Tap Fee

How to succeed at public customer relations by really trying (part 2 of a 3 part series)

Employee's Corner

Hooverson PSD - 2004 Eldersville Rd., Follansbee, WV 26037

Twenty-Five Years Ago

# JUNE

Termination of Sewer Service is Possible

Commission Proposes to Amend Water and Sewer Rules

Division of Highways

Joint Liability of Renters

Do Certificates Always Need A Rule 42 Exhibit?

# JULY

When is a Customer of a PSD Two Customers

Welcome Aboard!

Legislative Update 1993

What Not To Do AS A Board Member - A Case In Point

Passive Protection

Can A Mobile Home Customer Be Treated As A Temporary Customer?

The Code on Accounting and Auditing

Twenty-Five Years Ago

Hire? Buy? Sell? Trade?

Employee's Corner

North Putnam PSD - PO Box 59 Bancroft, WV 25011

Did You Know?

# AUGUST

**Remote Register Meters - A Hindrance or A Benefit?**

Rate Structure Changes When A Utility Files For Base Rates

Main Extensions in Ten Steps Using Rule 5.05 or Rule 5.03

# SEPTEMBER

Delinquencies and Uncollectables

Leins and Foreclosure

Rule Modification or Waiver - The Hardship Rule

Don't Complain If Your Complaint Records Don't Exist

Happy Employees are Informed Employees

How to succeed at public customer relations by really trying (part 3 of a 3 part series)

Twenty-Five Years Ago

Arbuckle PSD - PO Box 369, Minden, WV 25879

How Can You Look it up if You Don't Know How To Spell It?

ARC Deadline

# OCTOBER

The Sludge Bill and Others Passed by the 1993 Legislature

When to Bid a Project

The General Order Process

THE WOOD COUNTY WATER TREATMENT PLANT

# NOVEMBER

Minimum Bills - Are You Billing Correctly?

Tips on Estimating

PSC Staff to Crack Down on Inappropriate PSD Board Actions (Part 1 of 2)

An Answer in Time Can Save You a Fine

Employee's Corner

Board Member or Staff?

Oakland PSD -PO Box 2058, Weirton, WV 26062

Who Decides "Normal Course of Business"?

Twenty-Five Years Ago

# DECEMBER

The "DRAIMAD" System of Sludge Dewatering

State Revolving Fund - "Where No One Has Gone Before"

Fluctuating Interest Rates

Engineering Contracts

Disbursement of District Funds

Amy Swann

Jeff Bennett

Dave Accord

Patti Hamilton

Geert Bakker

Dina Foster

Danny Ellis

Patti Hamilton

Patti Hamilton

Dave Hippchen

Geert Bakker

Meyishi Blair

Nick Ciccarello

Dave Wagner

Cindy Lucas-Selan

Jack Miller

Gary Jarrell

Dave Foster

Conrad Bramlee

Joe Watkins

Danny Ellis

Michael Griffith

Patti Hamilton

Cindy Lucas-Selan

Danny Ellis

Jeff Bennett

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Mike McNulty

Michael Griffith

David Glover

Chuck Knurek

David Wagnor

Nick Ciccarello

Patti Hamilton

Danny Ellis

Danny Ellis

Steve Hamula

Robert Skiles

Jack Miller

Bill Nelson

Amy Swann

Patti Hamilton

Caryn Watson Short

Craig Miller

Dina Foster

David Acord

Danny Ellis

Danny Ellis

Patti Hamilton

David Hippchen

Dave Wagner

Jeff Bennett

Jack Miller

Cass Toon

Gary Jarrell

Conrad Bramlee

Danny Ellis

Nick Ciccarello

Danny Ellis

Patti Hamilton

Cindy Lucas

Patti Hamilton

Patti Hamilton

Joe Marakovits

Drexel Vealey

Richard ...

Chuck Knurek  
Craig Miller  
Michael Griffith  
Meyishi Blair  
Cindy Lucas  
Mike McNulty  
Patti Hamilton  
Dave Wagner  
Danny Ellis

Craig Miller  
Patti Hamilton  
Bill Nelson  
Robert Skiles  
Jack Miller