

Kathy L. Buckley  
Vice President  
Public Policy



1500 MacCorkle Ave, Rm. 500  
Charleston, WV 25314

Phone 304.344.7084  
FAX 304.344.6123  
Kathy.L.Buckley@verizon.com

September 9, 2009

Ms. Sandra Squire, Executive Secretary  
Public Service Commission of West Virginia  
201 Brooks Street  
P. O. Box 812  
Charleston, West Virginia 25323

RECEIVED  
09 SEP - 9 AM 11:20  
W VA PUBLIC SERVICE  
COMMISSION  
SECRETARY'S OFFICE

Re: 09-0784-T-GI

Dear Ms. Squire:

Attached is a copy of Verizon's 2009 Certification of Compliance with State Lifeline Verification Process filed with USAC and referenced by the FCC's Public Notice DA 07-3088.

If there are questions, please do not hesitate to contact me.

Sincerely,



Attachment

**Shelley Robinette**  
Associate Director



September 2, 2009

1300 I Street, NW  
Washington, DC 20005

202 515-2460  
shelley.r.robinette@verizon.com

Universal Service Administrative Company  
Low Income Programs  
2000 L Street, NW, Suite 200  
Washington, DC 20036

Re: **2009 Certification of Compliance with State Lifeline Verification Process**

Verizon submits this letter, and the attached, to certify that Verizon, in the study areas listed in the attached, complies with the Lifeline and Link Up verification procedures.

Verizon's results have been provided using the OMB-approved (3060-0819) "Annual Lifeline Certification and Verification" form.

Please do not hesitate to contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Shelley Robinette".

Attachments

# Annual Lifeline Certification & Verification

Complete Section 1, 2, or 3. Then complete the chart below.

1.  Eligible Telecommunications Carrier (ETC) serving **Federal Default State** (complete columns A through E and sign below)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below, has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

2.  Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** (complete columns A through C and sign below; complete columns D and E if required by your state commission)

I certify that the company listed below is in compliance with the Lifeline and Link Up verification procedures in place in the state(s) listed below. If any Lifeline customers of the company listed below qualify based on income, I certify that the company listed below is in compliance with state Lifeline income certification procedures and that, to the best of my knowledge, documentation of income was presented. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

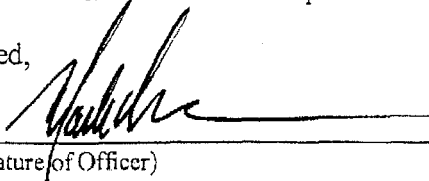
OR

3.  I certify that my company has not claimed federal Low Income support for any Lifeline customers in \_\_\_\_\_ (insert current year).

A	B	C	D	E
Company Name	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible*
See Attachment 1				

\* Include customers who did not respond to the survey in the ineligible column.

Signed,



(Signature of Officer)

Shelley Robinette

(Printed Name of Officer)

Mark F. Kearns

(Title of Officer)

Vice President

(Company Address)

---

(Person Completing this Sample Letter)

August 31, 2009

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202 515-2460

---

(Date)

---

(Contact Phone Number)

---

Submit to USAC using only ONE method:

Fax to: (202) 776-0080  
E-mail to: [LiVerifications@usac.org](mailto:LiVerifications@usac.org)  
Mail to: Low Income Program  
2000 L Street, NW, Suite 200  
Washington, DC 20036

## ***Deadline: August 31st***

NOTICE: To implement Section 254 of the Communications Act of 1934, as amended, the Federal Communications Commission has adopted changes to the federal low-income programs. The Commission has expanded the availability of these programs and the level of funding for discounts to low-income customers.

The following worksheet provides a means by which eligible telecommunications carriers may provide their annual Lifeline verification survey results and annual low-income certifications to the Universal Service Administrative Company.

We have estimated that each response to this collection of information will take, on average, four (4) hours for each respondent. Our estimate includes the time to read this data request, review existing records, gather and maintain required data, and complete and review the response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PERM, Washington, D.C. 20554, Paperwork Reduction Project (3060-0819). We will also accept your comments on the burden estimate via the internet if you send them to [PRA@fcc.gov](mailto:PRA@fcc.gov). Please DO NOT SEND the data requested to this e-mail address.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it has been approved by the Office of Management and Budget (OMB) and displays a currently valid OMB Control Number. This collection has been assigned OMB Control Number: 3060-0819.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. Section 3501, *et seq.*

**Attachment 1**  
**Verizon Non-Federal Default States**

A	B	C	D	E
Company Name	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible*
Verizon California Inc.	452302	AZ		
Verizon California Inc.	542302 542319 542344	CA		
Verizon Washington, DC Inc.	575020	DC		
Verizon Florida LLC	210328	FL		
Verizon Northwest Inc.	472416	ID		
Verizon North Inc.	341015 341036	IL		
Verizon South Inc.	343035	IL		
Verizon New England, Inc.-d/b/a Verizon Massachusetts	115112	MA		
Verizon Maryland Inc.	185030	MD		
Verizon North Inc.	310695 313033	MI		
Verizon South Inc.	230479 230509	NC		
Verizon New Jersey Inc	165120	NJ		
Verizon California Inc.	552302	NV		
Verizon New York Inc.	115130	NY	257,414	N/A**
Verizon North Inc.	300615	OH		
Verizon Northwest Inc.	532416	OR		
Verizon Pennsylvania Inc.	170169 170170 170201 175000	PA	500	N/A**
Verizon New England Inc. d/b/a Verizon Rhode Island	585114	RI		

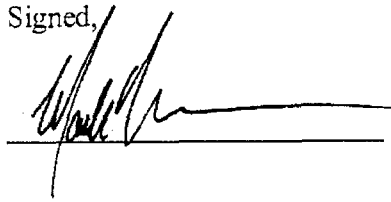
A	B	C	D	E
Company Name	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible*
Verizon South Inc.	240479 240526	SC		
GTE Southwest Inc. d/b/a Verizon Southwest	442080 442154	TX		
Verizon South Inc.	190233 190479	VA		
Verizon Virginia Inc.	195040	VA		
Verizon Northwest Inc.	522416 522449	WA		
Verizon North Inc.	330886	WI		
Verizon West Virginia Inc.	205050	WV		

Recertification (and, where applicable, presentation of income qualification) continues in several states.

\* Includes customers who did not respond to the survey in the ineligible column.

\*\* 'N/A' means required data not yet available.

Signed,



Mark F. Kearns

Vice President

Controller for:

Verizon California Inc.

Verizon Washington, DC Inc.

Verizon Florida Inc.

Verizon North Inc.

Verizon New Jersey Inc.

Verizon Maryland Inc

Verizon New York Inc.

Verizon Northwest Inc.

Verizon New England Inc

Verizon Pennsylvania Inc.

Verizon South Inc.

GTE Southwest Incorporated d/b/a Verizon  
Southwest

Verizon Virginia Inc.

Contact Person:

Shelley Robinette

202 515-2460

# Annual Lifeline Certification & Verification

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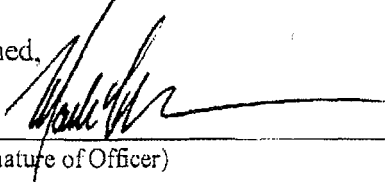
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See Attachment 1				

\* Include customers who did not respond to the survey in the ineligible column.

Signed,



(Signature of Officer)

Shelley Robinette

(Printed Name of Officer)

Mark F. Kearns

(Title of Officer)

Vice President

(Company Address)

\_\_\_\_\_  
(Person Completing this Sample Letter)

\_\_\_\_\_  
August 31, 2009

\_\_\_\_\_  
202 515-2460

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Contact Phone Number)

Submit to USAC using only ONE method:

Fax to: (202) 776-0080  
E-mail to: [LjVerifications@usac.org](mailto:LjVerifications@usac.org)  
Mail to: Low Income Program  
2000 L Street, NW, Suite 200  
Washington, DC 20036

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**Attachment 1**  
**Verizon Federal Default States**

A	B	C	D	E
Company Name	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible*
Verizon Delaware LLC	565010	DE	261	139
Verizon North Inc.	320772 320779 323034	IN	260	134

\* Includes customers who did not respond to the survey in the ineligible column.