



300 Bland Street  
Bluefield, WV 24701

September 30, 2011

Sandra Squire  
Executive Secretary  
West Virginia Public Service Commission  
201 Brooks Street  
Charleston, WV 25323

RECEIVED  
11 OCT -3 PM 1:50  
WV VA PUBLIC SERVICE  
COMMISSION  
SECRETARY'S OFFICE

Re: Case No. 11-0818-T-GI

Dear Ms. Squire:

Per Case No. 11-0818-T-GI dated June 13, 2011, Frontier has completed the random sampling process per Section 54.410 of the Code of Federal Regulations. Results are as follows:

- A total of 3,841 Lifeline/Tel-Assistance customers were identified as Frontier West Virginia Inc. customers receiving discounted phone service
- A random sample of 250 customers was selected and recertification letters were mailed
- Of the 250 customers selected, 120 provided proof of eligibility and will continue to receive discounts on their phone service
- Frontier confirmed with DHHR the remaining 130 customers no longer qualify for Lifeline/Tel-Assistance discounted phone service and the discounts have been removed from their account

A revised report will be filed with USAC containing the above results from the random sampling and is attached for your reference. If you have any questions, please don't hesitate to contact me at 304-325-1688.

Sincerely,  
Frontier West Virginia Inc.

Angela McCall  
Manager - Government & External Affairs

Enclosure: Orig +12

# Annual Lifeline Certification & Verification

Complete Section 1, 2, 3, or 4. Then complete the chart below.

1.  Eligible Telecommunications Carrier (ETC) serving **Federal Default State** (*complete columns A through F and sign below*)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

2.  Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** (*complete columns A through C and sign below; complete columns D and E if required by your state commission*)

I certify that the company listed below is in compliance with the Lifeline and Link Up verification procedures in place in the state(s) listed below. If any Lifeline customers of the company listed below qualify based on income, I certify that the company listed below is in compliance with state Lifeline income certification procedures and that, to the best of my knowledge, documentation of income was presented. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

3.  Wireless Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** that does not assert jurisdiction over Wireless ETCs, and, therefore, are following federal default certification and verification procedures (*complete columns A through F and sign below*)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

4.  I certify that my company has not claimed federal Low Income support for any Lifeline customers in \_\_\_\_\_ (insert current year).

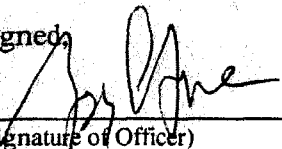
A	B	C	D	E	F
Company Name*	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible	Non- Responding Customers
See Attachment 1					

\* Companies with more than 5 SACs in any of the categories enumerated as 1-4 above may attach an Appendix with the requested information for the chart.

\*\* Required data is not yet available.

\*\*\* Includes customers who did not respond to the survey.

Signed

  
 \_\_\_\_\_  
 (Signature of Officer)

Gregg C. Sayre

(Printed Name of Officer)

Assistant Secretary (except for Frontier  
Telephone of Rochester – Secretary)

(Title of Officer)

Ronald G. Rodemerk

(Person Completing this Sample Letter)

585-777-8727

(Contact Phone Number)

Frontier Communications Corp.

180 S. Clinton Ave. 5<sup>th</sup> Floor

Rochester, NY 14646-05

(Company Address)

September 29, 2011

(Date)

Submit to USAC using only ONE method:

Fax to: (202) 776-0080

E-mail to:

Mail to: USAC - Low Income Program  
2000 L Street, NW, Suite 200  
Washington, DC 20036

***Deadline: August 31<sup>st</sup>***

## Annual Lifeline and Certification

A	B	C	D	E	F
Company Name	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible	Non- Responding Customers
Frontier Communications of Alabama, LLC	250306	AL	181	25	90
Frontier Communications of Lamar County, LLC	250301	AL	60	7	27
Frontier Communications of the South, LCC	250318	AL	183	25	91
Citizens Telecommunications Company of the White Mountains, Inc.	454426, 452172, 454449	AZ	660	61	504
Frontier Communications of the Southwest Inc.	452302	AZ	57	N/A**	N/A**
Citizens Telecommunications Company of California, Inc.	542308, 543402, 544342, 542315	CA			
Frontier Communications Southwest Inc.	541863	CA			
Frontier Communications West Coast Inc.	542344	CA			
Frontier Communications of Fairmount, LLC	220362	GA	42	3	24
Frontier Communications of Georgia, LLC	220387	GA	110	1	79
Frontier Communications of the South - Florida, LCC	210318	FL	110	7	52
Citizens Telecommunications Company of Idaho	474427	ID			
Frontier Communications Northwest Inc.	472416	ID			
Citizens Telecommunications Company of Illinois	341183	IL			
Frontier Communications of Deppu, Inc.	340998	IL			
Frontier Communications - Midland, Inc.	341055	IL			
Frontier Communications - Prairie	341073	IL			
Frontier Communications - Schuyler, Inc.	341079	IL			
Frontier Communications of Illinois, Inc.	341038	IL			
Frontier Communications of Lakeside	341011	IL			
Frontier Communications of Mt. Paliski, Inc.	341061	IL			
Frontier North Inc.	341015, 341036	IL			
Frontier Communications of the Carolinas Inc.	343035	IL			
Frontier Communications of Orion, Inc.	341067	IL			
Frontier North Inc.	310695	MI			
Frontier Midstates Inc.	313633	MI			
Frontier Communications of Michigan, Inc.	310682	MI			
Citizens Telecommunications Company of Minnesota, LLC	361123, 367123	MN			
Frontier Communications of Minnesota, Inc.	361367	MN			
Frontier Communications of Mississippi, Inc.	280460	MS	135	17	40
Citizens Telecommunications Company of Montana	484322	MT			
Frontier Communications of the Carolinas Inc.	230479, 230509	NC			
Citizens Telecommunications Company of Nebraska LLC	371128	NE			
Navajo (NCC) - New Mexico	494449	NM	226	30	126
Frontier Communications of the Southwest Inc.	552302	NV	250	N/A**	N/A**
Citizens Telecommunications Company of Nevada	554431, 554432	NV	303	0	271
Citizens Telecommunications Company of New York, Inc.	154532, 154533, 154534	NY	238	7	148
Frontier Communications of AuSable Valley, Inc.	150072	NY	135	1	102
Frontier Communications of New York, Inc.	150100	NY	226	3	157
Frontier Communications of Seneca-Gorham, Inc.	150122	NY	71	0	56
Frontier Communications of Sylvan Lake, Inc.	150128	NY	70	0	50
Frontier Telephone of Rochester, Inc.	150121	NY	241	9	178
Ogden Telephone Company	150110	NY	110	2	77
Frontier North Inc.	300615	OH	300	136***	N/A
Frontier Communications of Michigan - Ohio	300682	OH	2	1	0
Frontier Communications Northwest Inc.	532416	OR			
Citizens Telecommunications Company of Oregon	533401	OR			
Frontier Communications of Brucewood, LLC	170149	PA	81	20	6
Frontier Communications of Canton, LLC	170152	PA	110	15	8
Frontier Communications of Lakewood, LLC	170178	PA	43	10	0
Frontier Communications of Osways River, LLC	170194	PA	72	0	16
Frontier Communications of Pennsylvania, LLC	170168	PA	135	25	6
Commonwealth Telephone Company	170161	PA	235	4	60
Frontier Communications of the Carolinas Inc.	240479, 240526	SC			
Citizens Telecommunications Company of Tennessee LLC	294336	TN	226	27	88
Citizens Telecommunications Company of the Volunteer State LLC	290580	TN	164	22	59
Citizens Telecommunications Company of Utah	504429	UT			
Navajo Communications Company, Inc.	454449, 494449, 504449	UT			
Frontier Communications Northwest Inc.	522416, 522449	WA			
Frontier North Inc.	330886	WI			
Frontier Communications - St. Croix LLC	330944	WI			
Frontier Communications of Mondovi LLC	330912	WI			
Frontier Communications of Viroqua LLC	330967	WI			
Frontier Communications of Wisconsin LLC	330964	WI			
Rhineland Telephone LLC	330870, 330891, 330940, 330941	WI			
Frontier West Virginia Inc.	205050	WV	250	0	130
Citizens Telecommunications Company of West Virginia	204338, 204339, 200271	WV	303	45	101