



February 25, 2014

10:35 AM FEB 26 2014 PSC EXEC SEC DIV

Ms. Sandra Squire  
Executive Secretary  
Public Service Commission of WV  
201 Brooks Street  
P.O. Box 812  
Charleston, WV 25323

RE: Case No. 05-0888-T-T and 12-0546-T-GI

Dear Ms. Squires,

The June 15<sup>th</sup>, 2005 West Virginia Public Service Commission's Order in Case No. 05-0888-T-T states "...that all eligible telecommunications carriers are hereby put on notice that they must file with the Commission by March 1 of each year a report of their provision of Tel-assistance service during the previous calendar year." It also states "...that each March 1 report filed by eligible telecommunications carriers shall list the number of Tel-assistance customers at the beginning of the year and at the end of the year, and the total amount of federal and state discounts provided to Tel-assistance recipients. The eligible telecommunications carriers shall also certify that they are in compliance with the requirement to verify the initial and continuing eligibility of recipients of Tel-assistance service."

TerraCom, Inc., while an eligible telecommunications carrier in West Virginia, does not provide Tel-assistance service. Thus TerraCom, Inc. had zero Tel-assistance customers during 2013 and provided no federal and state discounts to Tel-assistance recipients.

Sincerely,

**Matt  
Connolly**

Digitally signed by Matt Connolly  
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