



February 10, 2016

Ms. Sandra Squire
Executive Secretary
Public Service Commission of WV
201 Brooks Street
PO Box 812
Charleston, WV 25323

11:42 AM FEB 12 2016 PSC EXEC SEC D.

RE: Case No. 05-0888-T-T and 12-0546-T-GI

Dear Ms. Squires,

The June 15th, 2005 West Virginia Public Service Commission's Order in Case No. 05-0888-T-T states "...that all eligible telecommunications carriers are hereby put on notice that they must file with the Commission by March 1 of each year a report of their provision of Tel-assistance service during the previous calendar year." It also states "... that each March 1 report filed by eligible telecommunications carriers shall list the number of Tel-assistance customers at the beginning of the year and at the end of the year, and the total amount of federal and state discounts provided to Tel-assistance recipients. The eligible telecommunications carriers shall also certify that they are in compliance with the requirement to verify the initial and continuing eligibility of recipients of Tel-assistance service."

TerraCom, Inc., while an eligible telecommunications carriers in West Virginia, does not provide Tel-assistance service. Thus, TerraCom, Inc. had zero Tel-assistance customers during 2015 and provided no federal and state discounts to Tel-assistance recipients.

Sincerely,

A handwritten signature in cursive script that reads "Heather Russell".

Heather Russell
Manager – Regulatory Affairs
TerraCom, Inc.
405-293-4012
heather@terracominc.com