



Kathy Cosco  
Manager – Government & External Affairs Manager  
1500 MacCorkle Ave.  
Charleston, WV 25396  
304-344-6334  
kathy.cosco@ftr.com

www.Frontier.com

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08:27 AM MAR 21 2017 PSC EXEC SEC DIV

Ingrid Ferrell, Executive Secretary  
Public Service Commission of West Virginia  
201 Brooks Street  
P. O. Box 812  
Charleston, WV 25323

Re: Case No. 05-0888-T-T In the Matter of Tariff Amendments By Eligible Telecommunications Carriers to Comply With FCC Lifeline/Link-Up Order, and

Case No. 16-0433-T-GI General Investigation regarding the use of Federal Universal Service Funding by Eligible Telecommunications Carriers in West Virginia.

Dear Ms. Ferrell:

In accordance with the above referenced Case Numbers, Frontier West Virginia submits the following report on the provisioning of Enhanced Tel-Assistance / Lifeline service during year 2016.

Number of Enhanced Tel-Assistance customers January 1, 2016	986
Number of Enhanced Tel-Assistance customers December 31, 2016	1365

Total Enhanced Tel-Assistance Monthly Discounts:

SLC Waiver @ \$6.50	\$91,975.00
FCC Additional Discount @ \$2.75	\$38,912.50
Local/Toll Usage Allowance	\$5,581.19
Exemption of TRS @ \$0.05	\$707.50
Exemption of E-911 Fee, average <sup>1</sup>	<u>\$37,356.00</u>
Total Enhanced Tel-Assistance Discounts for 2016	<u>\$176,532.19</u>

Frontier West Virginia certifies that it is in compliance with the verification of eligibility requirements for Enhanced Tel-Assistance customers.

If there are questions, please feel free to call me at 304-344-6224.

Sincerely,

Kathy Cosco  
Manager, Government and External Affairs

cc: Cassandra Guinness

<sup>1</sup> 9-1-1 exemption fee based on weighted average calculated as follows: access line per county as of 12-31-16 multiplied by the 9-1-1 fee for the county to determine total revenue; total revenue divided by total access = average 9-1-1 fee of \$2.64.