



21 West Avenue, Spencerport, NY 14559  
www.frontier.com

Ingrid Ferrell, Executive Secretary  
Public Service Commission of West Virginia  
201 Brooks St.  
P.O. Box 812  
Charleston, WV 25323

10:07 AM MAR 01 2018 EXEC SEC DIV

February 28, 2018

RE: Case No. 05-0888-T-T In the Matter of Tariff Amendments by Eligible Telecommunications Carriers to Comply with FCC Lifeline/Link-Up Order, and

17-0500  
Case No. ~~16-0433~~-T-GI General Investigation regarding the use of Federal Universal Service Funding by Eligible Telecommunications Carriers in West Virginia

Dear Ms. Ferrell;

In accordance with the above referenced Case Numbers, Citizens Telecommunications Company of West Virginia d/b/a Frontier Communications of West Virginia submits the following report on the provisioning of Enhanced Tel-Assistance/Lifeline service during year 2017.

Number of Enhanced Tel-Assistance customers January 1, 2017	559
Number of Enhanced Tel-Assistance customers December 31, 2017	556

Total Enhanced Tel-Assistance Monthly Discounts:

SLC Waiver @ \$6.50	\$45,506.50
Additional Federal Discount @ \$2.75	19,252.75
Local/Toll Usage Allowance	1,961.60
Exemption of TRS @ \$.05	350.05
Exemption of E-911 Fee Average*	<u>16,242.32</u>
Total Enhanced Tel-Assistance Discounts for 2017	<u>\$83,313.22</u>

Frontier Communications of West Virginia certifies that it is in compliance with the verification of eligibility requirements for Enhanced Tel-Assistance customers.

If you have any questions, please feel free to call me at 585-777-6719.

Sincerely,

Christine Burke  
Manager, Regulatory Affairs

cc: Cassandra Guinness, Kathy Cosco

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\* 911 exemption fee based on weighted average calculated as follows: access line per county as of 12/31/17 multiplied by the 911 fee for the county to determine total revenue; total revenue divided by total access lines = average 911 fee of \$2.32.