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10:07 AM MAR 01 2018 EXEC SEC DIV

Ingrid Ferrell, Executive Secretary
Public Service Commission of West Virginia
201 Brooks St.
P.O. Box 812
Charleston, WV 25323

February 28, 2018

RE: Case No. 05-0888-T-T In the Matter of Tariff Amendments by Eligible Telecommunications Carriers to Comply with FCC Lifeline/Link-Up Order, and

Case No. ~~16-0433-T-GI~~ ¹⁷⁻⁰⁵⁰⁰ General Investigation regarding the use of Federal Universal Service Funding by Eligible Telecommunications Carriers in West Virginia

Dear Ms. Ferrell;

In accordance with the above referenced Case Numbers, Frontier West Virginia submits the following report on the provisioning of Enhanced Tel-Assistance/Lifeline service during year 2017.

Number of Enhanced Tel-Assistance customers January 1, 2017	1365
Number of Enhanced Tel-Assistance customers December 31, 2017	1416
Total Enhanced Tel-Assistance Monthly Discounts:	
SLC Waiver @ \$6.50	\$113,509.50
Additional Federal Discount @ \$2.75	48,023.25
Local/Toll Usage Allowance	6,887.19
Exemption of TRS @ \$.05	873.15
Exemption of E-911 Fee Average*	<u>40,514.16</u>
Total Enhanced Tel-Assistance Discounts for 2017	<u>\$209,807.25</u>

Frontier West Virginia certifies that it is in compliance with the verification of eligibility requirements for Enhanced Tel-Assistance customers.

If you have any questions, please feel free to call me at 585-777-6719.

Sincerely,

Christine Burke
Manager, Regulatory Affairs

cc: Cassandra Guinness, Kathy Cosco

* 911 exemption fee based on weighted average calculated as follows: access line per county as of 12/31/17 multiplied by the 911 fee for the county to determine total revenue; total revenue divided by total access lines = average 911 fee of \$2.32..