

**Online Comment****Name:** John Gawthrop**Address:** 4165 Elk River Road**City, State Zipcode:** Frametown, WV 26623**County:** Braxton**Subject:** Comment in Support of Case No. 18-0291-T-P**Date of Comment:** 08/28/2018 03:20 PM**Date Email Confirmed:** 08/28/2018 03:20 PM**Date Printed:** 08/28/2018 03:51 PM**Comment**

The phone lines have been in poor shape and I cannot call out or receive calls. There is so much static on the line that I am not able to hear and have a conversation. The lines have been poor for 2 months (since June). I am 85 yrs old and have a pacemaker and would not be able to call 911 if needed.