

letter service commission

ISSUES:
PUBLIC SERVICE COMMISSION: Frontier Communications
09/24/2018

We are writing to you to please investigate the issues concerning the type and lack of service we receive from Frontier Communications telephone company. At present we have no phone service it was reported 09/21 and was told it could be out until 09/29. We are both widows and live alone, we are elderly and I have breathing issues and am on oxygen. We both need our land phone lines in working order.

When our electric goes out so does our phone service go out this has happened five (5) times this year since April. At present we have lines down with trees laying on them on Atkinson Road. We need tree service from this company to clean up this issue of the trees around the phone lines.

Thank You for your interest.

case number: 18-0291-T-P

Karen McElroy
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(304) 489-1334

**Karen McElroy*

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(304)489-2544

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Karen R. Modessit

P.S. My son Dale Lee Modessit of 862 Humble Heights Road, phone - 304-489-1244. He has phone problems even when I have service with them. I appreciate your interest in this matter !!

WVA PUBLIC SERVICE
COMMISSION
SECRETARY'S OFFICE

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